



Axalta Services



Program Overview

At Axalta, we are always listening to the voice of our customers, YOU! We take a hard look at our products and services to determine how we can better meet your evolving needs. This focus on continuous improvement is the foundation of **Axalta Services** - your source for an industry leading, value-added program specifically designed to help you improve profitability.

Our goal is to work with you to implement the strategy best suited to your needs. We offer a broad range of proven solutions to help bodyshops work smarter, faster and more profitably. Whether you are looking for more effective ways of attracting and keeping customers, practical methods for improving shop productivity or better tools for managing your business, Axalta Services can help you achieve your goals.

4 Categories of Service

Providing services designed to help improve your business practices and ultimately drive profitability.



EDUCATION

Experts at Axalta Services have integrated solid management practices and industry-specific best practice to develop a series of valuable courses to help make you and your staff more productive and efficient.



COACHING

The depth and breadth of our experience helps us to help you implement process improvements for your business with flexible and adaptable strategies customised for your shop.



TOOLS

Our tools, which include i-Services and e-Learning, can be used individually or as an integrated suite, are designed to help you improve the way you market and manage your business.



PERFORMANCE GROUPS

Performance groups are a practical and integral way to tap into the benefits of business benchmarking and increasing networking opportunities.



Scan to view the Axalta Services' website
or visit www.axalta.com.au/axaltaservices



4 Categories of Service



EDUCATION

Courses taught via the guided learning model to encourage extensive student interaction. Course pre-work or post-course project work is often required. Self-learning is also available through our e-learning modules.

Courses Include:

- Lean Foundations
- Pre-Lean
- Financial Management
- Parts Management
- Production Management
- Repair Planning #1
- Repair Planning #2
- General Manager - Financial, Recruiting, Hiring and Training Personnel

Paint and Materials

- Optimising Paint and Material Systems



COACHING

"Outcome-based" packages ensure accountability with consistent Six Sigma DMAIC methods applied regarding production and efficiency.

Courses Include:

- 5S Implementation, Standardisation and Audit Assistance
- Repair Planning
- Parts Management
- Production Management
- Waste Walk / Pro-Ficient Audit
- Value Stream / Process Mapping
- Financial Management
- Implementing Standard Operating Procedures (SOPs)
- Advanced Consulting



TOOLS

WEB Based

- Business Analysis Benchmarking
- OEM Performance Analysis Tool
- Booth Capacity Analyser
- Booth Profitability
- KPI Tracking Tool
- Paint Department Optimiser
- Proficient Repair Analysis
- Booth Energy Calculator
- Customer Satisfaction Indices (CSI)
- i-Services
- Paint and Material Audit - Booth, Technical, Product Mix
- Waste Walk Audit and 5S Audit
- Layout and Design CAD
- Production Planning and Parts Management
- Standard Operating Procedures



PERFORMANCE GROUPS

- These groups provide a forum for bodyshop owners to share their ideas and views on a variety of topics applicable to the bodyshop, such as marketing, productivity and efficient operations.
- A comparison of bodyshop data to a national and regional average is available.
- Other discussion topics will vary to suit group desires.

Axalta Coating Systems

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